

Filters

Embedded Data - Country: Italy

Embedded Data - cYear: 5 selected

Year: 2024

Clinic Name: Salerno

## Patient Experience Survey



Thank you for participating in this year's Patient Experience Survey.

Your feedback provides us clear indication on our

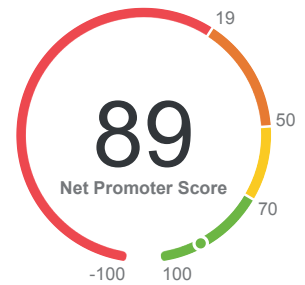
# of responses 87

87

Response Rate Clinic

97%

NPS Clinic



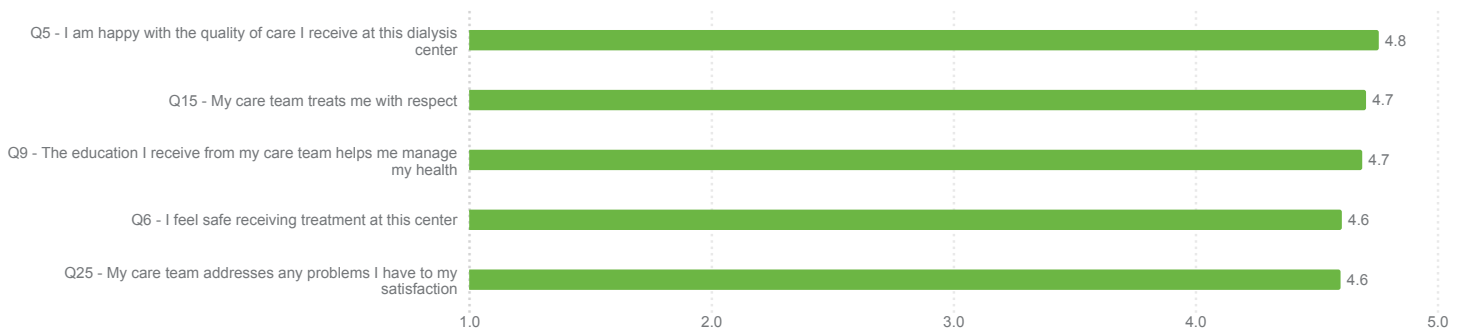
Net Promoter Score calculates the ratio of patient who would or would not recommend our clinic to people in need of dialysis.

Here you see our results on a scale from -100 to 100 points.

Below we want to share more details of the survey results.

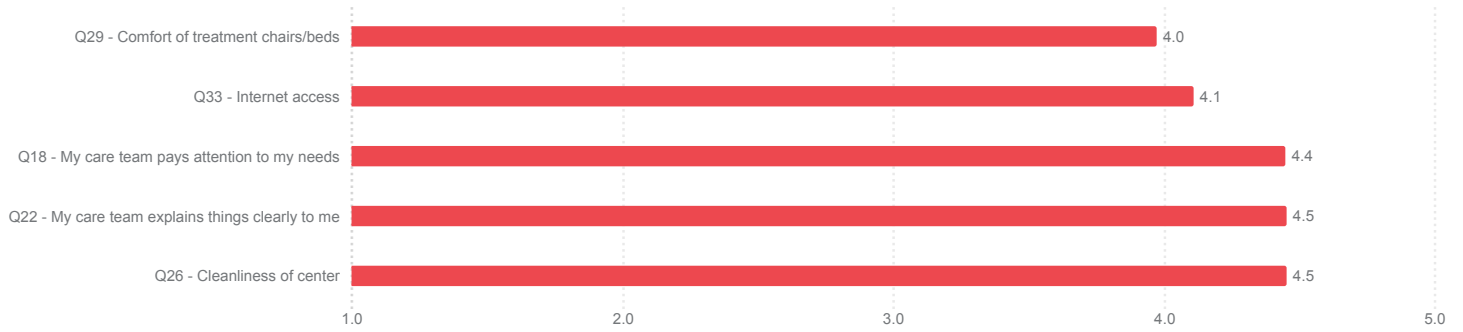
### What you told us is working well:

Areas of Strength



### Where we have opportunity to improve:

## Areas of Opportunity



**We will be focusing on improving the areas you told us need attention. In the next days, we will share our planned improvements with you.**

**Clinic Management Team**