▽ Filters

Embedded Data - Country: Italy

Embedded Data - cYear: 5 selected



Response Rate Clinic

Clinic Name: Malpighi 🕶

Patient Experience Survey

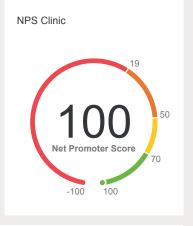
FRESENIUS MEDICAL CARE

Thank you for participating in this year's Patient Experience Survey.

36

of responses 36

100%



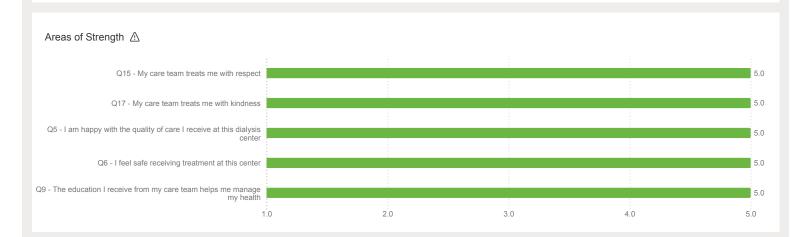
Your feedback provides us clear indication on our

Net Promoter Score calculates the ratio of patient who would or would not recommend our clinic to people in need of dialysis.

Here you see our results on a scale from -100 to 100 points.

Below we want to share more details of the survey results.

What you told us is working well:



Where we have opportunity to improve:

Areas of Opportunity
We will be focusing on improving the areas you told us need attention. In the next days, we will share our planned improvements with you. Clinic Management Team